

Citynet Telephone Features

Feature	Activate	De-Activate	NOTES	Activation/De-Activation
Calling Number			Calling Number allows the called subscriber Customer Premise Equipment (CPE) to receive a calling party's number	None
Calling Name			Calling Name allows the called subscriber's CPE to receive a calling party's name. <i>The Calling Name is not delivered to the base station on forwarded calls.</i>	None
Caller ID Block	*67		This service allows subscribers to label their number and name as private and restrict their display to the called party	To activate the per-call Caller ID Block service, the subscriber presses *67 , listens for confirmation tones followed by a dial tone, then dials the number. The subscriber's calling name and number is blocked for the next outgoing call
Caller ID unblock	*82		Allows the subscriber to remove the restriction of caller ID block for one call	To activate Caller ID Unblocking the subscriber presses *82 and listens for confirmation tones followed by a dial tone, then dials the number.
Call reject	*77	*87	Allows subscribers to reject calls from people who have called ID block on their telephone.	To turn on Call Reject the subscriber presses *77 and listens for the confirmation announcement/To turn off Call Reject the subscriber presses *87 and listens for the confirmation announcement.
Call Waiting		*70	Call Waiting alerts a connected party with a call waiting tone when another call is attempting to connect. <i>If the base station has Call Forwarding active, then Call Waiting is not applied and all calls are forwarded.</i>	To cancel Call Waiting before placing a call, the subscriber presses *70, listens for confirmation tones followed by a dial tone, then dials the number. To cancel Call Waiting during a call, the subscriber flashes to place the other caller on hold. Then the subscriber presses *70, listens for confirmation tones followed by a dial tone, and flashes to take

				the other caller off hold.
Call Forwarding	*72	*73	Allows the subscriber to forward all incoming calls to another number. <i>Can not be used concurrently with Call Forwarding Fixed/Call Waiting.</i>	To turn on Call Forwarding the subscriber presses *72 and listens for confirmation tones followed by a dial tone. Then the subscriber dials the number where calls will be forwarded and listens for confirmation tones followed by a dial tone. To turn off Call Forwarding the subscriber presses *73 and listens for confirmation tones followed by a dial tone
Call Forwarding-Busy	*90	*91	Allows the subscriber to forward all incoming calls to when their number is busy. <i>A subscriber cannot have voice mail and use Call Forwarding Busy to forward calls to another number</i>	To turn on Call Forwarding Busy the subscriber presses *90 and listens for confirmation tones followed by a dial tone. Then the subscriber dials the number where calls will be forwarded and listens for confirmation tones followed by a dial tone. To turn off Call Forwarding Busy the subscriber presses *91 and listens for confirmation tones followed by a dial tone.
Call Forwarding-No Answer	*92	*93	Allows subscribers to forward incoming calls when they are not available to answer. <i>A subscriber cannot have voice mail and use Call Forwarding No Answer to forward calls to another number.</i>	To turn on Call Forwarding No Answer the subscriber presses *92 and listens for confirmation tones followed by a dial tone. Then the subscriber dials the number where calls will be forwarded and listens for confirmation tones followed by a dial tone. To turn off Call Forwarding No Answer the subscriber presses *93 and listens for confirmation tones followed by a dial tone
Enhanced Call Forwarding No Answer	*92	*93	Allows subscribers to forward incoming calls when they are not available and configure the number of rings. <i>Call Forwarding takes precedence over Enhanced Call Forwarding No Answer.</i>	Press *92 and wait for a confirmation tones followed by a dial tone.2 Enter the number of rings (2-9) desired followed by the forward-to destination number (10-digit DN), as a single digit string. Wait for confirmation tones followed by a dial tone. To turn off Enhanced Call Forwarding No Answer presses *93 and wait for confirmation tones followed by a dial tone.

<p>Call Forwarding Fixed</p>	<p>*94</p>	<p>*95</p>	<p>Forwards all calls to a preprogrammed number-a user can activate and deactivate the feature but can not change the number <i>Can not be used concurrently with Call Forwarding Variable as this over-rides the Call Forward Variable</i></p>	<p>To turn on Call Forwarding Fixed the subscriber presses *94 and listens for confirmation tones. To turn off Call Forwarding Fixed the subscriber presses *95 and listens for confirmation tones.</p>
<p>Retrieve Call</p>			<p>Allows the subscriber to set up a talk path with other telephones on a single line.</p>	<p>The subscriber places a call to their own DN and listens for a confirmation tone. After the tone plays, the subscriber hangs up and all phones on the line ring with a distinctive ring. The first receiver to pick up stops the ring and begins to talk with other phones that pick up. The call is released when all phones hang up.</p>
<p>Call Transfer</p>			<p>Allows the subscriber to transfer a call to another number.</p>	<p>Receives or completes a call with a party. Flashes and receives the recall dial tone. Dials the number of a second party.</p>
<p>Call Block</p>	<p>*60</p>	<p>*80</p>	<p>Allows subscribers to create a reject list of DN's These numbers receive a fast busy signal and the subscribers phone does not ring. <i>Billed at a flat monthly rate for feature. If an incoming call is blocked, the calling number and name do not display because the call is routed to an announcement</i></p>	<p>Turn on and off Call Block by pressing 3. •Add an entry to the reject list by dialing # DN #. •Remove an entry from the reject list by dialing * DN *. •List to the entries in the reject list by dialing 1. •Dial a Call Block access code and delete DNs from the reject list. •Store the last number that called in the reject list by dialing #01#.</p>
<p>Distinctive Ringing</p>			<p>Distinctive Ringing, also called teen service, allows six DNs to be assigned to the same subscriber's line. If the primary number is dialed, the telephone rings as normal (2 seconds on, 4 seconds off). The other numbers can be assigned one of the following ringing cadences:</p>	<p>The subscriber orders this service and the distinctive tones from the service provider.</p>

Rotary dial			Allows the subscriber to use-Dial Pulse, Interprets the digits and routes the call, Processes dial pulse calls.	None
Selective Call Acceptance	*64	*84	Allows a subscriber to receive incoming calls only from a specified list of up to 10 numbers. All other callers receive a recording stating that the call will not be accepted.	Turn on and off SCA by pressing 3 .Add an entry to the SCA list by dialing # DN #.Remove an entry from the SCA list by dialing * DN *.Hear the entries in the SCA list by dialing 1
Priority Call	*61	*81	Allows subscribers to create and edit a screening list and assign a distinctive ring to the DN's in the list.	Press 3 to turn service on or off. Press # to add an entry. Press * to delete an entry. Press 1 to review the list (press 1# to bypass the timeout)Press 0 to hear the announcement again (press 0# to bypass the timeout)
Call Back	*66	*86	Allows a subscriber the availability to make a call to the last dialed number. <i>If the called DN is busy, the subscriber does not hear a busy signal, but is notified by a tone, after which automatic processing of the call continues for up to 30 minutes or until the DN is idle.</i>	After reaching a DN, press flash and release quickly. Listen for a special dial tone. Press *66 . If the terminating station is idle, the caller is connected. If the termination station is busy, the switch plays a tone, Hang up.
Speed Dialing (8)	*74	*78	Allows subscribers to dial frequently-called numbers.	The subscriber dials the speed dial service code (*74 for 1-digit speed calling list and *75 for 2-digit speed calling list).The subscriber receives a recall dial tone. The subscriber dials the Speed Dial digits followed by the directory number it represents. Subscribers may dial a digit from 2 through 9 to access the required directory number stored in the Speed Dial 8 directory list. Subscribers using a DTMF telephone enter the pound sign (#) following the digit 2 through 9 and the call proceeds immediately. Subscribers with Speed Dial 30 dial the digits 20 through 49 to access the stored directory numbers. After a 4 second delay, the call proceeds as though the actual directory of number of digits has been dialed.

				<p>When the data are received and recorded, a stutter dial tone is returned to the subscriber. The subscriber hangs up to complete the entry. The subscriber goes off-hook and, after receiving dial tone, dials the Speed Dial code number and presses the pound sign (#). To review Speed Dial entries: The subscriber goes off-hook and, after receiving dial tone, dials the *78 or *79 code. An announcement plays the speed dial list for the calling DN.</p>
Speed Dialing (30)	*75	*79	Allows subscribers to dial frequently-called numbers.	<p>Press *63 or *83. The switch plays an announcement stating that the service is turned on or off. Upon the first-time use, an announcement prompts the subscriber to enter the number that calls will be forwarded to, followed by the pound sign (#). The switch plays an announcement prompting the subscriber to choose from the following options. Press 3 to turn service on or off. Press # to add an entry (01# adds the last calling party) Press * to delete an entry. Press 1 to review the list. Press 0 to hear the announcement again</p>
Selective Call Forwarding	*63	*63	<p>Allows subscribers to forward calls from telephone numbers identified on their Selective Call FWD list-(up to 10)-to another number. Only incoming calls that appear on the list are forwarded to the remote location.</p> <p><i>The following features do not work when SCF activated: Call reject, Call Waiting, Call Back, Calling # delivery.</i></p>	<p>The caller takes the phone off-hook and dials *69. If the caller's last calling party is busy when the recall attempt is made, the caller hears an announcement and then hangs up. When both the caller's line and last calling party's line are idle, the caller hears a special ring. When the caller takes the phone off-hook, the last calling party's phone rings and, when answered, the call is completed. To deactivate Call Return: Take the phone off-hook and press *89.</p>

<p style="text-align: center;">Call Return</p>	<p style="text-align: center;">*69</p>	<p style="text-align: center;">*89</p>	<p>Allows the subscribers to place a call to the number of the last call that was received.</p> <p><i>If the DN is busy, you are notified by an announcement not a busy signal and the call will continue to be processed for 30 min. or until the DN is idle.</i></p>	
<p style="text-align: center;">Message Retrieve</p>	<p style="text-align: center;">*83*</p>	<p style="text-align: center;">VM</p>	<p>A subscriber who has voicemail has the availability to retrieve voicemail messages</p>	<p>Off hook, dial *83*.Refer to VM user guide</p>